

**HONDA**  
The Power of Dreams

**How we move you.**  
CREATE ► TRANSCEND, AUGMENT

# HONDA Warranty INFORMATION

**Petrol / Hybrid / Electric Models**

**3  
+  
2** **5** YEAR  
WARRANTY

0800 246 632  
[www.honda.co.nz](http://www.honda.co.nz)

# VEHICLE IDENTIFICATION

Attach Vehicle Sticker Here:

Agent Stamp:

Date of Purchase:

Warranty Expiry Date:

Key Number:

## PURCHASER INFORMATION

First Owner:

Second Owner:

Address:

Address:

Phone:

Mobile:

Phone:

Mobile:

Email:

Email:

# HONDA NEW ZEALAND

## WELCOME TO THE JOY OF HONDA OWNERSHIP

Congratulations on choosing a new Honda! You've joined a family committed to delivering safe, reliable, and enjoyable driving experiences for years to come. This booklet is your guide to making the most of your Honda ownership, from optimising your vehicle's performance to understanding your Warranty details. Here's what you can expect from us:

- **Expert Service & Maintenance:** Our skilled technicians are dedicated to keeping your Honda in peak condition, ensuring smooth and safe driving for the long haul.
- **24/7 Support:** Whether through our HondaCare team or the after-hours Honda Assist service, you'll always have access to prompt, hassle-free assistance whenever you need it.
- **Reduced Cost of Ownership:** We're here to help you maintain your Honda at its best while managing the overall cost of ownership.
- **Best Resale Value:** Trust in the value of your Honda, backed by our expert care and commitment to excellence.

At every Authorised Honda outlet, you'll find technicians specially trained to provide efficient and cost-effective service using the latest Honda tools, diagnostic equipment, and service information. They're also ready to answer any questions you may have about your vehicle.

Welcome to the Honda family!

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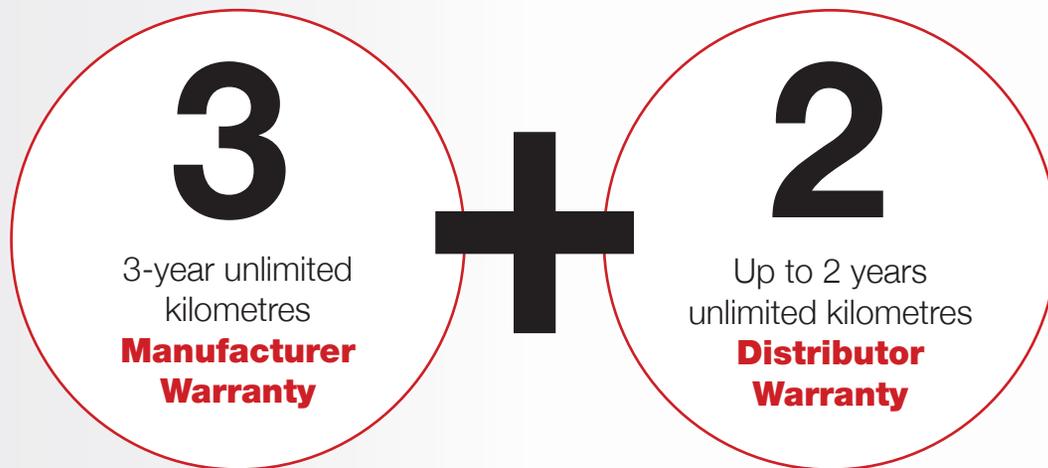
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*Outlets refers to Honda Stores / Honda Service Stores / Honda Authorised Service Centres.*



# 3 + 2 = 5 YEAR Warranty

GET UP TO 5 YEARS' WARRANTY ON YOUR NEW HONDA



# WARRANTY FOR PETROL / HYBRID / ELECTRIC MODELS

## **HONDA NEW VEHICLE MANUFACTURER Warranty**

The Honda New Vehicle Manufacturer Warranty is covered for a period of 3 years from the vehicle's first registered date and is designed to cover the repair or replacement of defective parts, materials, and faulty workmanship. Whether a part is repaired or replaced is determined by Honda NZ Ltd. Defects will be fixed at no cost to you, including parts and labour; however, normal wear and tear is excluded.

Any part of the vehicle that is repaired or replaced under Warranty will remain covered for the remainder of the Warranty period. If you sell the vehicle, the remaining balance of the Warranty will still apply to the new owner. This Warranty applies in addition to your rights under the **Consumer Guarantees Act 1993**. Please note the following exclusions:

- The Warranty covers only loss or damage to the vehicle itself. It does not cover injuries, property damage, towing charges, travel, delivery, or any other incidental expenses.
- Any defect must be reported immediately to an Authorised Honda outlet within the Warranty period. We recommend taking your vehicle to the Authorised Honda outlet as soon as a defect is noticed.

## **DISTRIBUTOR WARRANTY**

To remain eligible for the Distributor Warranty, which is covered for the 4th and 5th years, your vehicle must be serviced by an Authorised Honda outlet from the first registered date, throughout the entire Warranty period. The full servicing schedule for your Honda model can be found at the back of this booklet.

# WARRANTY FOR PETROL / HYBRID / ELECTRIC MODELS

## **TWO-YEAR DISTRIBUTOR WARRANTY FOR PETROL / HYBRID / ELECTRIC MODELS - TERMS AND CONDITIONS**

### **1. ELIGIBILITY FOR TWO-YEAR DISTRIBUTOR WARRANTY**

- 1.1 The Two-Year Distributor Warranty (“Warranty”) is valid only for vehicles that have been serviced exclusively at an Authorised Honda outlet from the date of first registration and throughout the entire Manufacturer and Distributor Warranty Period.
- 1.2 The vehicle must be maintained in accordance with the Servicing Schedule specified in the owner’s manual and provided at the back of this booklet.
- 1.3 Failure to adhere to the Servicing Schedule, or servicing the vehicle at an unauthorised outlet, will result in the voiding of the Warranty.

## **2. WARRANTY TRANSFERABILITY**

- 2.1** If the original purchaser sells the vehicle before the three-year Manufacturer Warranty period has expired, the remaining Manufacturer Warranty may be transferred to the new owner, provided the following conditions are met:
- a) The vehicle has been serviced in accordance with the Servicing Schedule at Authorised Honda Outlets for the entire Manufacturer Warranty period.*
  - b) The transfer request is made within the original Manufacturer Warranty period and must include all supporting documentation confirming adherence to the Servicing Schedule.*
- 2.2** The Two-Year Distributor Warranty extension is transferable under the same conditions, provided that the vehicle has been serviced at an Authorised Honda Outlet throughout the Manufacturer and Distributor Warranty period.
- 2.3** The transfer of Warranty is subject to approval by Honda and may require submission of certain documents and proof of proper servicing.

# WARRANTY FOR PETROL / HYBRID / ELECTRIC MODELS

## 3. SERVICING SCHEDULE

- 3.1 The **Servicing Schedule** is specific to the vehicle model and is detailed in the back of this booklet.
- 3.2 The **Servicing Schedule** outlines the required maintenance services that must be performed at the recommended intervals to ensure the validity of the **Warranty**.

## 4. WARRANTY TERMS AND CONDITIONS

- 4.1 This **Warranty** is non-transferable except as specified in Section 2 of these **Terms and Conditions**.
- 4.2 The **Warranty** covers defects in materials or workmanship, subject to the limitations and exclusions specified in the **Manufacturer and Distributor Warranty policies**.
- 4.3 Any failure to comply with the **Servicing Schedule** or servicing at non-Authorised Honda Outlets will result in the **immediate voiding of the Warranty**.
- 4.4 The **Warranty** provides only the remedies specified herein and does not cover any incidental, consequential, or indirect damages arising from the use or failure of the vehicle.

By purchasing and maintaining the vehicle in accordance with the terms set forth, the vehicle owner acknowledges and agrees to the conditions of this Two-Year Distributor **Warranty**.

# BATTERY WARRANTY FOR PETROL / HYBRID / ELECTRIC MODELS

## **STANDARD 12V CAR BATTERY**

- Standard 12V car battery is only covered for three years from the first registered date. There is no Distributor Warranty extension.

## **e:HEV HYBRID BATTERY**

- e:HEV Hybrid IPU/Battery is covered for the full 8 years or 160,000 kilometres (whichever comes first) from the first registered date.

## **HIGH VOLTAGE BEV BATTERY**

- High voltage BEV battery capacity coverage is for the full 8 years or 160,000 kilometres (whichever comes first) from the first registered date and under normal operating circumstances.
- The high voltage BEV battery Warranty protects against abnormal loss of capacity, providing for a minimum of 70% of original BEV battery capacity.
- Refer to the full Honda Battery Electric Vehicle (BEV) High voltage Battery Capacity Warranty

# HONDA BATTERY ELECTRIC VEHICLE (BEV) HIGH VOLTAGE BATTERY CAPACITY WARRANTY

## 1. WARRANTY COVERAGE

- 1.1 This high voltage BEV Battery Capacity Warranty (“Warranty”) applies solely to high voltage Battery Electric Vehicles (“BEVs”) sold as new vehicles in New Zealand.
- 1.2 The Warranty is for a period of **eight (8) years or 160,000 kilometres**, whichever occurs first, and covers the capacity of the BEV’s high voltage battery (“Battery”).
- 1.3 Under this Warranty, should the Battery’s capacity fall below **seventy percent (70%)** of its original capacity during the coverage period, the Manufacturer Honda shall, at its sole discretion, restore the Battery’s capacity to a minimum of seventy percent (70%) of its original capacity.

## 2. WARRANTY CONDITIONS

- 2.1 The Warranty applies only to instances where the high voltage BEV’s battery exhibits abnormal degradation of capacity under normal operating conditions, and where no functional defects are present.
- 2.2 The Warranty shall not apply if the battery has sustained damage or failure caused by circumstances or actions outside of normal operating conditions, including but not limited to those listed in Section 3.

### 3. EXCLUSIONS FROM COVERAGE

3.1 The BEV Battery Capacity Warranty will not cover degradation or failure of the battery in the following circumstances:

- a) Use of non-standard charging methods or equipment not approved by the Manufacturer.*
- b) Damage caused by the installation or use of non-approved parts or accessories.*
- c) Use of the battery as a stationary power source, separate from the operation of the BEV.*
- d) Any damage caused by opening or tampering with the battery coolant reservoir.*
- e) Failure to adhere to the Manufacturer's prescribed maintenance schedule for the battery cooling system.*
- f) Failure to install required software or firmware updates as specified by the Manufacturer.*
- g) Damage or failure resulting from repairs performed by technicians who are not certified or Authorised by the Manufacturer.*
- h) Lifting the vehicle improperly, including lifting the vehicle from underneath the battery rather than from designated lift points specified by the Manufacturer.*
- i) Failure to make timely repairs, as identified and recommended by the Manufacturer.*
- j) Use of the BEV for towing or exceeding the vehicle's specified load capacity.*
- k) Any damage or degradation resulting from the BEV being subject to abuse, neglect, or improper use as determined by the Manufacturer in its sole discretion.*

# HONDA BATTERY ELECTRIC VEHICLE (BEV) HIGH VOLTAGE BATTERY CAPACITY WARRANTY

## 4. GENERAL TERMS

- 4.1 This Warranty is transferable, and the balance of the Warranty applies only to the second purchaser of the BEV .
- 4.2 The Warranty does not cover routine maintenance, service costs, or other repairs not directly related to the battery capacity issue as described in this document.
- 4.3 The Manufacturer reserves the right to modify or amend the terms of this Warranty at any time, provided that such modifications will not affect any claim filed prior to the modification's effective date.
- 4.4 In the event of any conflict between this Warranty and applicable law, the provisions of applicable law shall prevail.

## 5. WARRANTY CLAIMS PROCESS

- 5.1 To make a claim under this Warranty, the owner of the BEV must notify any Authorised Honda outlet as soon as possible after discovering that the battery's capacity has fallen below seventy percent (70%) of its original capacity.
- 5.2 The owner must cooperate with the Manufacturer's reasonable request for inspection and diagnosis of the battery's condition.
- 5.3 If the claim is found to be valid and within the terms of this Warranty, the Manufacturer shall restore the battery's capacity to at least seventy percent (70%) of its original capacity at no cost to the owner, subject to the terms outlined herein.

## **6. LIMITATION OF LIABILITY**

- 6.1 The Manufacturer's liability under this Warranty shall be limited to the cost of restoring the battery to above seventy percent (70%) capacity.
- 6.2 The Manufacturer shall not be liable for any incidental, indirect, or consequential damages arising from the failure of the battery to meet the capacity thresholds specified herein, including but not limited to loss of use, inconvenience, or economic loss.
- 6.3 This Warranty shall be the sole remedy available to the owner for any battery capacity issues covered by this Warranty.

By purchasing a BEV covered under this Warranty, the purchaser acknowledges and agrees to these terms and conditions.



# OPERATION OF WARRANTY & CUSTOMER'S RESPONSIBILITIES

## OPERATION OF WARRANTY

If your Honda experiences a problem or requires repairs while under Warranty, here's what to do:

1. **Contact the Nearest Authorised Honda Outlet:** As soon as you notice a defect, reach out to the nearest Authorised Honda outlet. Describe the issue as clearly and accurately as possible.
2. **Make a Booking:** Schedule a service appointment with the outlet. If it's safe to do so, drive your vehicle in for service. If not, you'll need to arrange for the vehicle to be delivered or towed to the outlet.

## YOUR RESPONSIBILITIES

To maintain the full coverage of both the Manufacturer and Distributor Warranty, you are required to:

- **Service your vehicle** with an Authorised Honda outlet according to the servicing schedule outlined at the back of this Warranty booklet.
- **Use only genuine Honda parts** for repairs and replacements.
- **Monitor your vehicle's warning systems** carefully and take appropriate action when necessary.

Please be sure to thoroughly read the requirements for the extended Distributor Warranty.

# Warranty EXCLUSIONS

## WHAT'S NOT COVERED?

While Honda's New Vehicle Warranty provides extensive coverage, there are certain situations where it does not apply. These exclusions do not affect your rights under the Consumer Guarantees Act 1993.

Honda advises that the vehicle is designed solely for private or commercial use on public roads. The Warranty will not apply in the following circumstances:

- **Use in Competitions or Off-Road:** If the vehicle is used in any form of competition or for off-road activities.
- **Damage from Wear and Tear or External Factors:** If the vehicle is damaged by normal wear and tear, neglect, accidents, improper use, or corrosion caused by external factors such as sand, salt, chemicals, hail, stones, or similar elements.
- **Alterations to the Vehicle:** If the vehicle has been altered by changing the manufacturer's specifications, identification numbers, or marks.
- **Repairs by Non-Authorised Outlets:** If the vehicle has been repaired by any outlet that is not registered as an Authorised Honda outlet.
- **Excessive Towing:** If the vehicle is used to tow loads exceeding the manufacturer's recommended weight.
- **Odometer Modifications:** If the vehicle's odometer is altered, modified, or replaced, except as part of a Warranty repair.

*These exclusions are in place to ensure the vehicle is used and maintained in a manner consistent with its design and intended purpose.*

**THE HONDA NEW VEHICLE WARRANTY DOES NOT COVER THE FOLLOWING:**

- **Damage from Non-Approved Parts and Accessories:** Any damage caused by the use of parts, accessories, or electronic devices that are not approved by the manufacturer.
- **Incorrect Fuel, Lubricant, or Fluid:** Any damage resulting from the use of fuel, lubricants, or fluids that are not recommended by the manufacturer, or damage caused by negligence, including ignoring warning indicators.
- **Damage from Fire, Collision, Theft, or Natural Disasters:** Any damage resulting from fire, collision, theft, natural disasters, or adverse weather events.
- **Noise, Vibration, or Oil Seepage:** Any noise, vibration, or oil seepage that does not affect the quality, function, or performance of the vehicle.
- **Work Performed by Non-Authorised Outlets:** Any work not carried out by an Authorised Honda outlet, or damage resulting from such work. However, in the case of an emergency, if work must be completed by an unAuthorised agent, the agent may submit a claim for consideration, which will be assessed on its merits.
- **Proprietary Equipment or Items:** Items covered by separate warranties from the respective manufacturers of proprietary equipment or components.

# Warranty EXCLUSIONS

- **Routine Maintenance and Adjustments:** Costs for cleaning or adjusting spark plugs, valve clearances, drive belts, and fuel systems, as well as normal spark plug replacement and decarbonisation, except when these are required due to defective parts.
- **Adjusting Electrical Parts:** Any adjustments or repairs to electrical components.
- **Electronic Devices Not Approved by the Manufacturer:** Any damage or malfunction caused by electronic devices not approved by the manufacturer.
- **Brake Parts and Steering Adjustments:** Any adjustments to or replacement of brake parts, except when required due to defective parts, and any adjustments to steering components.
- **Tyre Damage:** Tyre punctures or abnormal tyre wear, except when covered by the tyre manufacturer's Warranty.
- **Oil, Lubricants, Fuel, and Cleaning Materials:** Any damage or maintenance related to oil, lubricants, fuel, cleaning materials, and oil, fuel, and air filter elements.
- **Removal and Re-fitting of Additional Equipment:** Any costs related to the removal and re-fitting of additional equipment, including accessories and aftermarket items.

*Please note that these exclusions are intended to ensure that the vehicle is maintained in accordance with Honda's guidelines and specifications.*

# HONDA ASSIST

As the owner of a new Honda, you're entitled to **Honda Assist** for the duration of your vehicle's Warranty – up to **five years**. This service provides you with **24/7 support and information**, as well as **free Roadside Assistance anywhere in New Zealand**.

Honda Assist covers situations such as:

- Vehicle breakdowns, flat batteries, or flat tyres.
- Lockouts (if you're locked out of your vehicle).
- Running out of fuel.
- Towing your vehicle to the nearest approved Honda service provider.
- Windshield damage that makes your vehicle unsafe to drive.

Even after your vehicle's Warranty expires, you can still contact Honda Assist. However, after the Warranty period, you'll be required to cover the costs of the services provided.

To access Honda Assist, simply call **0800 246 632** or use the **Honda Assist app**, available for download in your app store.

# SERVICING

## SERVICES WITH HONDA

Regular servicing at an Authorised Honda outlet is essential to keep your vehicle in optimal condition and to maintain eligibility for our extended Distributor Warranty.

Your **Servicing Schedule** is tailored to your specific vehicle\*. In general, you will need to have your vehicle serviced each year or when you reach certain distance milestones – whichever comes first.

### Why choose Honda for servicing?

- ✓ **Expert Knowledge:** No one knows your Honda like we do.
- ✓ **Genuine Parts:** We use only genuine Honda parts, fluids, and oils.
- ✓ **Maintenance Records:** We maintain comprehensive vehicle service records and will remind you when key components need to be replaced or serviced.
- ✓ **Tailored Service Packages:** We offer service packages that are designed to meet your needs and suit your Honda.
- ✓ **Qualified Technicians:** Our technicians are highly trained and qualified in all aspects of Honda maintenance.
- ✓ **Exclusive Access:** We have access to the latest Honda information, software, and computer diagnostic tools.

*\*Refer to the back of this booklet for your vehicle's specific Servicing Schedule.*

When you bring your vehicle to an Authorised Honda outlet for servicing, there will be no surprises. If your vehicle requires additional work or parts, the outlet will explain the situation and obtain your approval before proceeding.

## **BOOKING YOUR SERVICE**

It's easy to book your Honda in for a service with any of our Authorised Honda outlets:

- Call HondaCare on **0800 246 632** or email Hondacare at [hondacare@honda.co.nz](mailto:hondacare@honda.co.nz)
- Send a booking request online at [www.honda.co.nz](http://www.honda.co.nz)
- Contact your nearest Authorised Honda outlet directly by phone or email. See [honda.co.nz](http://honda.co.nz) for details.

# SERVICE PACKAGES

## TAILORED SERVICE PACKAGES

When you book a service with Honda, you can choose the service package that's right for you and your car:

**UltraCare** – a premium 60-point safety and operational check for vehicles under Warranty.

**TotalCare** – a comprehensive 55-point safety and operational check for vehicles under Warranty.

**StartCare** – a basic 45-point safety and operational check, designed for vehicles no longer under Warranty.

HONDA TAILORED SERVICING

### ULTRACARE

OUR PREMIUM  
60-POINT SERVICE,  
SAFETY & OPERATIONAL  
CHECK PACKAGE.

DESIGNED FOR HONDA  
NEW & CERTIFIED  
USED VEHICLES.

# 60

HONDA TAILORED SERVICING

### TOTALCARE

OUR COMPREHENSIVE  
55-POINT SERVICE,  
SAFETY & OPERATIONAL  
CHECK PACKAGE.

DESIGNED FOR HONDA  
NEW & CERTIFIED  
USED VEHICLES STILL  
IN WARRANTY.

# 55

HONDA TAILORED SERVICING

### STARTCARE

OUR STANDARD  
45-POINT SERVICE,  
SAFETY & OPERATIONAL  
CHECK PACKAGE.

DESIGNED FOR HONDA  
VEHICLES OUTSIDE  
OF WARRANTY.

# 45

Contact your Authorised Honda outlet or HondaCare to find out more about our tailored Service Packages



# ANNUAL MAINTENANCE PACKAGE FOR BEV MODELS

**TotalBEVCare** – a comprehensive 55-point safety and operational check for vehicles under Warranty  
**UltraBEVCare** – a premium 60-point safety and operational check for vehicles under Warranty.

HONDA TAILORED SERVICING

## TOTALBEVCARE

OUR COMPREHENSIVE  
55-POINT SAFETY &  
OPERATIONAL CHECK  
PACKAGE

DESIGNED FOR HONDA  
NEW & CERTIFIED  
USED VEHICLES.

# 55

HONDA TAILORED SERVICING

## ULTRABEVCARE

OUR PREMIUM  
60-POINT SAFETY &  
OPERATIONAL CHECK  
PACKAGE

DESIGNED FOR HONDA  
NEW & CERTIFIED  
USED VEHICLES.

# 60

Contact your Authorised Honda outlet or HondaCare to find out more about our tailored Service Packages



# PRE-PAID SERVICE PLANS

## VEHICLE SERVICE PLANS FOR PEACE OF MIND

### Choose a 3-year or 5-year Service Plan

With a Vehicle Service Plan from an Authorised Honda outlet, you can pre-pay for three or five years of vehicle servicing at a set price (based on the vehicle being serviced once a year). This means you know how much you'll be paying to keep your Honda in optimum condition.

#### You'll also:

- Have your vehicle serviced by Honda-trained technicians.
- Get only genuine Honda parts, oils, and fluids.
- Get routine software updates done to enhance your vehicle's performances (mainly for BEV models).
- Pay set fees, even if prices go up.
- Enhance your vehicle's value by keeping it in top condition.
- Be able to transfer the Service Plan if you sell your vehicle.
- Have parts and labour included in the Scheduled Standard Service (excluding wear and tear).

## ELIGIBILITY

You can buy a Honda Vehicle Service Plan before your first vehicle service or within 12 months of its first registered date (whichever is first). Please ask at your nearest Authorised Honda outlet.

### TERMS OF 3-YEAR AND 5-YEAR VEHICLE SERVICE PLANS:

- **3-year Service Plan** – applies for a maximum of three services, or up to 30,000 kilometres\*, or for three years after the first registered date, whichever comes first.
- **5-year Service Plan** – applies for a maximum of five services, or up to 50,000 kilometres\*, or for five years after the first registered date, whichever comes first.

*\*The kilometres are vehicle-specific and may differ for some models. Your Authorised Honda outlet can provide details, and the kilometres will be specified in your Service Plan agreement.*

# TAKING CARE OF YOUR HONDA

Petrol / Hybrid Models

## BASIC MAINTENANCE

To keep your Honda running well, it's important to do some basic checks between services. Your Authorised Honda outlet will check these as part of your scheduled servicing programme, too.

For more detailed instructions, see your Owner's Manual.

**Check engine oil levels.** Your vehicle uses oil under normal driving conditions, so check levels regularly.

1. Make sure your vehicle is on a flat surface.
2. Turn off the engine and wait at least three minutes.
3. Remove the dipstick, wipe it, re-insert it all the way and remove it again.
4. Inspect the indicator to see the oil level.
5. If the oil level is below the indicator mark, add more engine oil.

Check your Owner's Manual for the right grade of oil for your vehicle, or talk to your Authorised Honda outlet for help.

## Petrol / Hybrid Models

**Check coolant level.** The Coolant level can be checked by viewing the semi-transparent reservoir tank. The level of fluid in the tank should be somewhere between the 'cold' and 'hot' marks. If you need to top it up regularly, the cooling system may have a leak, so have it checked straight away.

*(Warning: do not open the radiator cap when the engine is hot!)*

**Check clutch and brake fluid.** You may need to top up clutch fluid if levels are low. If the brake fluid level is near the bottom line, it's important to contact your Honda dealer as this indicates worn brake pads.

**Check windscreen washer liquid.** Windscreen washer liquids help prevent smears. You should also occasionally clean the windscreen and wipe the wiper blades with a damp cloth.

**Watch for oil and fluid stains.** Take note of any oil or fluid stains on the ground where you park your vehicle and contact your Authorised Honda outlet if you're worried. It's normal for water to appear underneath the vehicle when you use the air conditioning.

**Maintain tyre pressure, including in the spare.** We recommend checking tyre pressure once a month. You'll find a label with tyre pressure levels on the driver's door pillar.

**Keep WOF and registration current.** Book in with your Authorised Honda outlet to get your WOF and registration renewed before they expire.

# TAKING CARE OF YOUR HONDA

## Electric Models

### KEY POINTS TO CHECK

**Battery Charge Levels:** Regularly monitor the battery charge to ensure you have enough range for daily use.

**Software Updates:** Keep an eye on the Display Audio unit for any notifications or warnings about necessary software updates.

**Tyre Condition:** Check tyre pressure and tread regularly for optimal performance and safety.

**Brakes:** Even though BEVs use regenerative braking, it's important to inspect the braking system for wear and proper function.

**Fluid Levels:** Ensure that essential fluids such as windshield washer fluid are topped up and clean.

**Charging Equipment:** Regularly inspect your charging equipment for wear and ensure it's working properly.

**Interior and Exterior Cleanliness:** Keep your vehicle clean inside and out to maintain its condition and performance.

## Electric Models

**Scheduled Maintenance:** Adhere to the recommended service schedule to ensure your Honda BEV continues to perform at its best.

**Tyre Alignment:** Periodically check tyre alignment to ensure smooth handling and even tyre wear.

**Driving Behaviour:** Adapt your driving style to maximise the efficiency of your BEV, such as gentle acceleration and deceleration.

**Keep WOF, RUC and registration current:** Book in with your Authorised Honda outlet to get your WOF, RUC and registration renewed before they expire.

# TAKING CARE OF YOUR HONDA

Petrol / Hybrid / Electric Models

## **PAINT AND BODYWORK**

Take care of your vehicle's bodywork to protect it against rust and preserve the paint. We recommend that you:

**Wash your vehicle frequently.** Hose to loosen dirt and film before washing with soapy water<sup>^</sup> and a soft cotton mitt or sponge. Remember to hose the inside of the wheel arches to remove mud. If you live near the sea or often drive near the coast, hose the underfloor area frequently.

**Check the paintwork.** If you find any stone chips or scratches, get them repaired straight away.

**Polish your car.** After washing, polish to create a wax 'film' on the paintwork. This will mean water forms droplets on the paint rather than spreading over the whole surface.

**Inspect for rust.** If you find any rust spots, contact an Authorised Honda outlet as soon as possible.

**Check the interior.** Water spills and dirt can accumulate under the floor and boot mats, which can cause corrosion. Be particularly careful if you carry chemicals or fertilisers, and clean up any spills immediately.

**Keep your garage well ventilated.** This will make it easier for a wet car to dry out, reducing dampness and rust.

## Petrol / Hybrid / Electric Models

**Drive regularly.** If you won't be using your vehicle for more than a month, contact your Authorised Honda outlet for advice on ways to keep it in good condition while it's stored.

**Protect against paint damage.** If you regularly use your vehicle on unsealed roads, protect the paint from stone damage. We offer a range of Honda Accessories, including bonnet protectors, headlight protectors and mud flaps.

Contact your Authorised Honda outlet or visit [honda.co.nz](http://honda.co.nz) to find out more.

*^Specialised car wash detergents are best.*

# PEACE OF MIND CHECK

Your Authorised Honda outlet can do a 'Peace of Mind' check while you wait (bookings required). This can be done at any time (for example, before you head away on a long road trip) and is helpful between services when you'd like to know the vehicle's fluid levels and tyre pressure are correct.

**For the general check (all vehicles), we will:**

- ✓ Top up fluids (engine oil, coolant, clutch fluid, brake fluid, windscreen washer)
- ✓ Clean windscreen and inspect wiper rubbers
- ✓ Check tyre pressure – including spare tyre
- ✓ Inspect all external drive belts (where applicable)
- ✓ Check operation and condition of all internal and external lights
- ✓ Check battery terminal connections (12V battery)
- ✓ Verify WOF (Warrant of Fitness) and registration validity

**Please phone 0800 246 632, go to [honda.co.nz](http://honda.co.nz), or contact your Authorised Honda outlet to book a Peace of Mind check. Note that a cost may apply.**

**For Hybrid and Electric Vehicles(EVs), we will check the following:**

- ✓ Inspect high-voltage (orange) cabling for damage or wear
- ✓ Check main battery state of charge and health (SOH)
- ✓ Inspect charging port and cable to ensure they are clean, undamaged and operational
- ✓ Examine battery cooling system – top up coolant if required
- ✓ Inspect underbody and battery casing for corrosion or impact damage
- ✓ Test regenerative braking system functionality
- ✓ Check for available software/firmware updates
- ✓ Test 12V auxiliary battery condition & terminals
- ✓ Inspect cabin air filter (replace if dirty or clogged)
- ✓ Check tyre tread and wear pattern (EVs often wear tyres faster)











# **YOUR SERVICING SCHEDULE**

**VEHICLE SERVICING AND MAINTENANCE SCHEDULE SHEET TO BE ATTACHED**



0800 246 632  
[www.honda.co.nz](http://www.honda.co.nz)

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**Version: May25**